## Golden Hills School Division

## 3rd Quarterly Report - Draft V II

## September 2018 - May 2019

Prepared by the Finance Department for the June 25, 2019 Board Meeting

## Purpose of Quarterly Report

I. Monitor Activity
2. Review Variances
3. Highlight Key Points

## I CONTEXT

The first quarterly financial report lists revenues and expenditures recorded to May 3I, 2019, which represent the first nine months of the fiscal year. There are six (9) months expended in the 3 rd quarter; therefore, the normal benchmark for comparison is $75 \%$ ( $9 / 12$ months) or $90 \%$ ( $9 / 10$ ) months for some categories.

The updated 2018-19 Budget was submitted to Alberta Education November 30, 2018 and budget points of reference are from this November 30, 2018 fall budget submitted.

## II. Actuals and Comparison to Budget

A.

| Golden Hills School Division |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Statement of Revenue and Expenses |  |  |  |  |  |  |  |
| Budget vs. Actual Variance |  |  |  |  |  |  |  |
| Period - September 1, 2018 - May 31, 2019 |  |  |  |  |  |  |  |
|  | Spring 2018/19 <br> Annual Budget | Fall Update 2018/19 Annual Budget | Prorated <br> Budget <br> (75\%) | YTD <br> Actuals | YTD Budget | \% Budget | Management |
| Revenues | submitted <br> May 29, 2018 | submitted <br> Nov 27, 2018 | for Q3 | $\begin{array}{\|c\|} \hline 2018 / 2019 \\ -Q 3 \\ \hline \end{array}$ | Variance-Q3 | Rec'd/Used | Benchmark \% |
| Alberta Education | 68,779,535 | 70,167,309 | 52,625,482 | 52,823,634 | 198,152 | 75\% | 75\% |
| Federal Government and/or First Nations | 1,512,658 | 1,622,314 | 1,216,736 | 1,390,529 | 173,793 | 86\% | 75\% |
| Alberta Municipalities | 42,200 | 47,200 | 35,400 | 50,700 | 15,300 | 107\% | 100\% |
| Fees | 7,517,321 | 7,959,304 | 5,969,478 | 7,105,411 | 1,135,933 | 89\% | 90\% |
| Other Revenues | 2,262,000 | 3,602,458 | 2,701,844 | 3,348,777 | 646,933 | 93\% | 90\% |
| Amortization | 4,174,344 | 4,174,344 | 3,130,758 | 3,165,156 | 34,398 | 76\% | 75\% |
| Total Revenues | 84,288,058 | 87,572,929 | 65,679,697 | 67,884,206 | 2,204,510 | 78\% | 77\% |
|  |  |  |  |  |  |  |  |
| EXPENSES |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Certificated Salaries and Benefits | 46,664,839 | 47,849,958 | 35,887,469 | 34,456,131 | 1,431,338 | 72\% | 75\% |
| Non-Certificated Salaries and Benefits | 15,549,402 | 15,949,232 | 11,961,924 | 12,636,315 | -674,391 | 79\% | 80\% |
| Sub-Total | 62,214,241 | 63,799,190 | 47,849,393 | 47,092,445 | 756,947 | 74\% | 76\% |
| Supplies and Services | 19,806,707 | 19,077,716 | 14,308,287 | 16,441,084 | -2,132,797 | 86\% | 80\% |
| Amortization | 5,439,514 | 5,543,523 | 4,157,642 | 4,107,103 | 50,540 | 74\% | 75\% |
| Interest Charges | 72,500 | 72,500 | 54,375 | 53,701 | 674 | 74\% | 75\% |
| Total Expenses | 87,532,962 | 88,492,929 | 66,369,697 | 67,694,333 | -1,324,636 | 76\% | 77\% |
| Surplus/(Deficit) | -3,244,904 | -920,000 | -690,000 | 189,874 |  |  |  |
| POSITIVE/(NEGATIVE) BUDGET VARIANCE |  |  |  |  | 879,874 |  |  |

Notes: Overall, a Surplus of 190K for the third quarter is well within the expected range given the projected deficit budget planned for the 2018-19 fiscal year.

## B. Notes on Comparison to Budget - Revenues

The overall $\$ 190 \mathrm{~K}$ year-to-date excess of revenues over expenses (surplus), along with the positve budget variance of approximately $+\$ 880 \mathrm{~K}$ are due, in part, to the offsetting effect of the irregular payments received.

- Timing of revenue from Alberta Education is normally disbursed on a monthly basis. Exceptions to this are those payments which are received either annually, bi-annually or as a one-timepayment:
Alberta Education non-monthly Grant Revenues Received in Q3

| Name of Grant |  | Amount Received | \% of Grant Received |
| :---: | :---: | :---: | :---: |
| Innovation in First Nations Education (IFNE) | \$ | 89,358 | 100\% |
| Regional Collaborative Service Delivery | \$ | 1,077,443 | 100\% |
| School Nutrition Program |  | 195,398 | 100\% |
| Supernet grant |  | 211,638 | 91\% |
| Family School Resource Counseling | \$ | 163,980 | 75\% |
| Total \$ \$ 1,737,817 |  |  |  |

- Revenues from Alberta Education, as per above, have contributed to the overall revenue variance by $\$+378 \mathrm{~K}$ (I,738K less a 9-month calculated equivalent of I,360), primarily due to certain grants being received in lump amounts covering more than 9 months of revenues.
- Included in the third quarters' operations are the following:

| SGF Revenues | $\$ 3,506,399$ |
| :--- | ---: |
| SGF Expenses | $\frac{-\$ 3,055,722}{}$ |
| Unexpended | $\$ 450,677$ |

Note - the overall unexpended SGF funds are not recorded as deferred revenues but instead, an operating reserve is established.

## C Notes on Comparison to Budget - Expenses

## Certificated Salaries and Benefits

Total Certificated Salaries and Benefits for the 2nd quarter were $\mathbf{\$ 3 4 , 4 5 6 , 1 3 1}$ (72\% of a $\$ 47.8 \mathrm{M}$ budget) which is less than what the budget would permit by the 3 rd quarter primarily because benefit costs are lower in the Ist quarter and higher in January then drop off as maximums on premiums are reached. As well, hiring of staff occurs throughout the $1^{\text {st }}$ quarter so labour costs are typically lower than budget at the start of the fiscal year.

Notes: Overall, certificated salary and benefit costs are well within budget.

## Non-Certificated Salaries and Benefits

Total Non-Certificated Salaries and Benefits for the 3rd quarter were $\$ \mathbf{1 2 , 6 3 6 , 3} \mathbf{I 5}$ (79\% of a $\$ 15.9 \mathrm{M}$ budget) which is somewhat above the budget; however, a significant portion of noncertificated staff is paid over 10 months and not 12 months; therefore the expenditure is higher for first 10 months but decreases in the last TWO months.

The overall labour variance is positive ( +757 K ) for the third quarter but may fluctuate somewhat within the last quarter. Because administrators tend to wait until enrollment numbers are finalized before hiring in the fall coupled with payroll costs trending lower over the summer months, we anticipate this cost to come close to balancing itself by year-end.

## Supplies and Services

Supplies and services year-to-date are $\$ 16,441,084$ ( $86 \%$ of $\$ 19$.IM budget). Because many of these costs occur over a 10 -month school year and not the 12 -month fiscal year, this results in higher costs in the first 3 quarters and lower costs in the $4^{\text {th }}$ quarter. That said, department managers will continue to carefully monitor their budgets throughout the last quarter to ensure they stay within their spending limits.

- Overall, supply costs year-to-date at May $31^{\text {st }}$ are higher compared to the same time period last year by approximately $\$ 1,178 \mathrm{~K}$. As a result, the expenditures year to date are higher at $86 \%$ of budget, compared to $83 \%$ of budget at the same time period last year. Management will monitor these expenditures carefully over the remaining fourth quarter to ensure they come in line with budget.


## III Average Source and Use of Cash

A. Approximate average monthly cash flow values as at May 31, 2019:
B.

| Statement of Cash Flow |  |
| :--- | ---: |
|  |  |
| Grants/Fees | $8,215,000.00$ |
| Account Receivable | $375,000.00$ |
| Total Cash In | $8,590,000.00$ |
| Accounts Payable | $3,850,000.00$ |
| Payroll | $3,975,000.00$ |
| Total Cash Out | $\mathbf{7 , 8 2 5 , 0 0 0 . 0 0}$ |



Included in the Statement of Cash Flow are monthly operating grants, grant amounts for capital projects, and tuition fees from International students for the 2019-20 school year.

## B. Golden Hills is currently in a positive cash position.

Cash is critical for short-term operations as it pays the salaries and vendors, which comprises the largest part of the budget. Note: as of May 3I, 2019, $\$ 4.5 \mathrm{M}$ of the cash balance has been invested into 12 month GIC's to obtain more favourable investment returns, of which $\$ 3.5 \mathrm{M}$ is now cashable at any point.

At present, we are utilizing the services of one Institutional Cash Management Financial Advisory Team - Canaccord Genuity Corp. As at May 3lst, we had all the $\$ 4.5 \mathrm{M}$ invested in GIC's with maturing dates ranging from November 19th to March 4th, 2020, earning yields ranging from 2.50\% - 2.55\%.

## C. Other Notes:

Depreciation is a method of recovering the cost of a tangible asset over its useful life for example a building. Amortization is the same process as depreciation, only for intangible assets - items that have value, but that you can't touch. For example, a patent or a trademark has value, as does goodwill. In addition, amortization also has a meaning in paying off a debt, like a mortgage, but in the current context it has to do with business assets. Overall, amortization is a more general term which may apply to both tangible and intangible assets and/or liabilities, whereas, depreciation is a term restricted to tangible assets only.

## IV. Revenue and Expenses by Envelope

September I, 2018 - November 30, 2018
A.

| GOLDEN HILLS SCHOOL DIVISION |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue and Expenses by Envelope |  |  |  |  |  |  |  |  |  |
| From September 1, 2018 - May 31, 2019 |  |  |  |  |  |  |  |  |  |
| REVENUE FROM | SGF | ECS -Grade 12 | Operations and <br> Maintenance | Transportation | Board and System Admin | External <br> Services | Total | \% Budget <br> Rec'd / Used | Management <br> Benchmark \% |
| ALBERTA EDUCATION |  | 43,165,111.22 | 4,191,239.95 | 2,751,571.60 | 2,326,989.99 | 0.00 | 52,434,912.76 | 75\% | 75\% |
| OTHER - GOVERNMENT OF ALBERTA |  | 381,878.00 | 6,843.00 | 0.00 | 0.00 | 0.00 | 388,721.00 | 111\% | 75\% |
| FEDERAL GOV'T AND/OR FIRST NATIONS |  | 1,203,028.78 | 187,499.97 | 0.00 | 0.00 | 0.00 | 1,390,528.75 | 86\% | 75\% |
| ALBERTA MUNICIPALITIES/SCHOOL AUTH. |  | 50,700.00 | 0.00 | 0.00 | 0.00 | 0.00 | 50,700.00 | 107\% | 100\% |
| INSTRUCTIONAL RESOURCE FEES |  | 27,700.00 |  | 0.00 | 0.00 | 0.00 | 27,700.00 | 49\% | 75\% |
| FEES | 1,062,897.41 | 0.00 |  |  |  | 6,014,813.62 | 7,077,711.03 | 93\% | 75\% |
| FUNDRAISING REVENUES -SGF | 333,657.78 |  |  |  |  |  | 333,657.78 | 83\% | 75\% |
| OTHER SALES AND SERVICES | 2,074,760.98 | 1,545,490.50 | 0.00 | 48,315.57 | 0.00 | $-1,236,267.55$ | 2,432,299.50 | 88\% | 80\% |
| INVESTMENT INCOME |  | 0.00 |  | 0.00 | 134,928.62 | 0.00 | 134,928.62 | 90\% | 75\% |
| GIFTS AND DONATIONS -SGF | 35,082.98 | 106,518.00 | 0.00 | 0.00 | 0.00 | 0.00 | 141,600.98 | 85\% | 75\% |
| RENTAL OF FACILITIES |  | 3,132.77 | 108,775.15 | 0.00 | 0.00 | 20,000.00 | 131,907.92 | 136\% | 75\% |
| OTHER REVENUES |  | 98,950.93 | 36,506.19 | 6,000.00 | 32,924.81 | 0.00 | 174,381.93 | 141\% | 90\% |
| AMORTIZATION OF CAPITAL ALLOCATIONS |  | 239,333.04 | 2,925,822.99 | 0.00 | 0.00 | 0.00 | 3,165,156.03 | 76\% | 75\% |
| TOTAL REVENUES | 3,506,399.15 | 46,821,843.24 | 7,456,687.25 | 2,805,887.17 | 2,494,843.42 | 4,798,546.07 | 67,884,206.30 | 78\% | 77\% |
|  |  |  |  |  |  |  |  |  |  |
| EXPENDITURES |  |  |  |  |  |  |  |  |  |
| CERTIFICATED SALARIES |  | 27,650,699.29 | 0.00 | 0.00 | 300,818.47 | 302,311.93 | 28,253,829.69 | 73\% | 75\% |
| CERTIFICATED BENEFITS |  | 6,135,749.88 | 0.00 | 0.00 | 34,949.93 | 31,601.18 | 6,202,300.99 | 70\% | 75\% |
| NON-CERTIFICATED SALARIES \& WAGES |  | 5,967,861.58 | 1,469,845.32 | 1,423,295.91 | 889,924.31 | 505,341.39 | 10,256,268.51 | 80\% | 80\% |
| NON-CERTIFICATED BENEFITS |  | 1,583,065.73 | 360,331.71 | 138,152.10 | 200,823.92 | 97,672.84 | 2,380,046.30 | 76\% | 80\% |
| SERVICE, CONTRACTS AND SUPPLIES | 3,055,722.03 | 4,524,834.07 | 3,254,237.89 | 1,268,730.74 | 612,387.30 | 3,725,171.87 | 16,441,083.90 | 87\% | 80\% |
| AMORTIZATION |  | 354,636.33 | 3,081,149.30 | 490,825.60 | 64,110.69 | 116,380.75 | 4,107,102.67 | 74\% | 75\% |
| INTEREST CHARGES |  | 2,884.84 | 0.00 | 0.00 | 15,750.00 | 35,065.71 | 53,700.55 | 74\% | 75\% |
| TOTAL EXPENSES | 3,055,722.03 | 46,219,731.72 | 8,165,564.22 | 3,321,004.35 | 2,118,764.62 | 4,813,545.67 | 67,694,332.61 | 76\% | 77\% |
|  |  |  |  |  |  |  |  |  |  |
| POSITIVE/-NEGATIVE VARIANCE TO DATE | 450,677.12 | 602,111.52 | -708,876.97 | -515,117.18 | 376,078.80 | -14,999.60 | 189,873.69 |  |  |
|  |  |  |  |  |  |  |  |  |  |
| ECS -Grade 12 labor cost analysis | 2017-18 Q3 | 2018-19 Q3 | change |  |  |  |  |  |  |
| CERTIFICATED SALARIES | 27,671,527 | 27,650,699 | -20,828 | -0.1\% |  |  |  |  |  |
| CERTIFICATED BENEFITS | 6,283,591 | 6,135,750 | -147,842 | -2.4\% |  |  |  |  |  |
| NON-CERTIFICATED SALARIES \& WAGES | 5,885,609 | 5,967,862 | 82,252 | 1.4\% |  |  |  |  |  |
| NON-CERTIFICATED BENEFITS | 1,620,036 | 1,583,066 | -36,970 | -2.3\% |  |  |  |  |  |
|  | 41,460,763 | 41,337,376 | -123,387 | -0.3\% |  |  |  |  |  |

## C. ANALYSIS OF REVENUE/ EXPENSES BY ENVELOPE

## I. Instruction

- Instructional Resource Fees are no longer permitted; however, fees associated with non-curricular supplies and travel as well as other fees to enhance education are allowed.


## 2. Plant Operations and Maintenance (PO\&M)

A negative variance of approximately $\$$-708 $\mathbf{K}$ at the end of the $3^{\text {rd }}$ quarter is primarily the result of higher building repairs and maintenance occurring in the first half of the year.

| Golden Hills School Division |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Statement of Revenue and Expenses - Comparison to Budget |  |  |  |  |  |
| Plant Operations and Maintenance |  |  |  |  |  |
| Period - September 2018 - May 2019 |  |  |  |  |  |
| Revenues | Total Budget | YTD Actuals | Budget | \% Budget | Management Benchmark \% |
|  | Yr 2018/2019 | Yr 2018/2019 | Remaining | Used |  |
| Alberta Education | 6,389,243 | 4,191,240 | 2,198,003 | 66\% | 75\% |
| Other Revenues | 560,917 | 339,624 | 221,293 | 61\% | 75\% |
| Amortization | 4,174,344 | 2,925,823 | 1,248,521 | 70\% | 75\% |
| Total Revenues | 11,124,504 | 7,456,687 | 3,667,817 | 67\% | 75\% |
| EXPENSES |  |  |  |  |  |
| Non-Certificated Salaries and Benefits | 2,413,012 | 1,830,177 | 582,835 | 76\% | 75\% |
| Sub-Total | 2,413,012 | 1,830,177 | 582,835 | 76\% | 75\% |
| Supplies and Services | 4,964,153 | 3,254,238 | 1,709,915 | 66\% | 75\% |
| Amortization | 4,376,213 | 3,081,149 | 1,295,064 | 70\% | 75\% |
| Total Expenses | 11,753,378 | 8,165,564 | 3,587,814 | 69\% | 75\% |
| POSITIVE/(NEGATIVE) VARIANCE | -628,874 | -708,877 |  |  |  |
|  | Current Year Q3 | Prior Year Q3 |  |  |  |
| YTD Actuals breakdown | YTD @ May 31, 2019 | YTD @ May 31, 2018 | \% increase | increased \$'s |  |
| NON-CERTIFICATED SALARIES \& WAGES | 1,469,845 | 1,386,105 | 6.0\% | 83,740 |  |
| NON-CERTIFICATED BENEFITS | 360,332 | 350,719 | 2.7\% | 9,612 |  |
| TOTAL LABOUR EXPENSE | 1,830,177 | 1,736,825 | 5.4\% | 93,352 |  |
| SERVICE, CONTRACTS AND SUPPLIES | 3,254,238 | 2,958,707 | 10.0\% | 295,531 |  |
| INTEREST CHARGES | 0 | 0 |  |  |  |
| AMORTIZATION | 3,081,149 | 2,926,547 | 5.3\% | 154,602 |  |
| TOTAL SERVICE \& SUPPLIES | 6,335,387 | 5,885,254 | 7.6\% | 450,133 |  |
| TOTAL EXPENSES | 8,165,564 | 7,622,079 | 7.1\% | 543,485 |  |

Overall, even with careful monitoring of expenses throughout the year, we anticipate PO\&M to to be over its budget target by year-end.

## 3. Transportation

| Golden Hills School Division |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Statement of Revenue and Expenses - Comparison to Budget |  |  |  |  |  |
| Transportation |  |  |  |  |  |
| Period - September 1, 2018 - May 31, 2019 |  |  |  |  |  |
| Revenues | Total 2018-19 <br> Budget | YTD <br> Actuals | Budget Remaining | \% Budget Used | Management Benchmark \% |
| Alberta Education | 3,720,030 | 2,751,572 | 968,458 | 74.0\% | 75.0\% |
| Other Revenues | 75,000 | 54,316 | 20,684 | 72.4\% | 75.0\% |
| Total Revenues | 3,795,030 | 2,805,887 | 989,143 | 73.9\% | 75.0\% |
| EXPENSES |  |  |  |  |  |
| Non-Certificated Salaries and Benefits | 1,767,114 | 1,561,448 | 205,666 | 88.4\% | 85.0\% |
| Sub-Total | 1,767,114 | 1,561,448 | 205,666 | 88.4\% | 85.0\% |
| Services and Supplies | 1,538,588 | 1,268,731 | 269,857 | 82.5\% | 80.0\% |
| Amortization | 736,238 | 490,826 | 245,412 | 66.7\% | 75.0\% |
| Total Expenses | 4,041,940 | 3,321,004 | 720,936 | 82.2\% | 82.0\% |
| POSITIVE/(NEGATIVE) VARIANCE | $(246,910)$ | $(515,117)$ |  |  |  |
| Variances in Services and Supplies | Budget | Actual | \% of Budget Used | Management Benchmark \% |  |
| Contracted Bus Services | 210,000 | 196,049 | 93\% | 90\% |  |
| Fuel | 723,961 | 600,652 | 83\% | 85\% |  |
| Other supplies | 604,627 | 472,030 | 78\% | 75\% |  |
| Total | 1,538,588 | 1,268,731 | 82\% | 82\% |  |

a. For the third quarter, a negative YTD variance of $-\$ 515 \mathrm{~K}$ can be attributed in part to the following:

- Contract bus services are slightly higher than first anticipated.
- Transportation expends its budget over a 10 month period vs. a 12 month period. Both salaries and supplies expenses are higher for 10 months than the projected July and August expenditures while revenues are recorded over a 12 month period.

Golden Hills has opting not to shift the financial shortfalls to parents.

It is anticipated there will be a deficit in transportation, at year-end, of approximately $\$-250 \mathrm{~K}$ which will be covered by operating reserves. Overall, with careful monitoring of expenses during the fourth quarter, we anticipate Transportation to to be close to its' budget target by year-end.

## 4. Board and System Administration

A break-even year for Board and System Administration is expected for the year end.
System administration currently has a positive variance of $\$ 376 \mathrm{~K}$ for the third quarter. This is not enveloped funding, rather systems are permitted to spend to a maximum of $3.6 \%$ of their expenditures, where the total net enrolment of students is over 6,000 . Amounts spent over the limit may be subject to claw back. In effect, the formula has a built in mechanism for reducing Board and System Administration when overall expenses decrease. As system expenditures decrease, the formula for Board and System Administration automatically decrease. Historically, this envelope is under 3.6\%.
a. Below is a summary of the revenues and expenses associated with the Board of Trustees:

|  | SUMMARY STATEMENT OF REVENUES AND EXPENSES |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | BOARD |  |  |  |  |  |  |  |
|  | BUDGET |  |  |  |  |  |  |  |
|  | FOR THE |  | TEMBER 1, 2 |  | MAY 31, 2019 |  |  |  |
|  |  |  | ANNUAL |  | YTD |  | BUDGET | \% |
| Expense |  |  | BUDGET |  | ACTUALS |  | REMAINING | BUDGET USED |
| Budgeted Revenu |  |  | 234,700.00 |  | 234,700.00 |  | - | 100\% |
| TOTAL REVENUES |  |  | 234,700.00 | \$ | 234,700.00 | \$ | \$ | 100\% |
| Trustee Earnings | and Bene |  | 150,200.00 |  | 130,175.96 |  | 20,024.04 | 87\% |
| Trustee Travel \& | Supplies |  | 84,500.00 |  | 44,538.21 |  | 39,961.79 | 53\% |
| TOTAL EXPENSES |  | \$ | 234,700.00 | \$ | 174,714.17 |  | \$ 59,985.83 | 74\% |

- To date, Board expenses are well within the range of projected expenditure amounts.


## 5. External Services

For the third quarter, External Services has a minor negative variance of $\$ \mathbf{I} \mathbf{5 K}$, which is mostly due to the timing of the revenue recognition.

External Services includes International Services, joint-use agreements and external contract service agreements. Included within this period is the recognition of $\$ \mathbf{6 , 0 7 2 , 6 6 2}$ of ISS tuition fees revenue year-to-date, of which $\$ 4,8 \mathrm{I} 0,336$ was originally recorded as Deferred Revenue at the prior year end. ISS Revenues are received in unequal amounts throughout the year, much of it in the first few months. As a result, this revenue is pro-rated to each quarter based on an estimation of related expenses ( $35 / 30 / 25 / I 0$ ), while expenses are recognized when they occur.

[^0]
## QUARTERLY SUMMARY

Golden Hills continues to manage expenses despite the decrease in funding in certain areas and higher costs, and continues to fund programs that are in alignment with our goals and missions.

Overall, GHSD appears to be on track and is aligned with meeting or exceeding the Board's November 30, 2018 approved and submitted 2018-19 overall budget (\$920K deficit). A planned deficit budget will be covered by our operating reserves.


[^0]:    A break-even for External Services is anticipated for year-end.

